



Our Services

- >> Built In Furniture
- >> Custom Banquettes
- >> Lounge Seating
- >> Dining Booths
- >> Upholstered Cushions
- >> Lobby Seating



Hotels >> Lobbies >> Restaurants >> Bars >> Lounges

About Us

We've come a long way since 1936. The QA Group story is the classic American tale. What started as a mom-and-pop shop in Seattle, Washington, is now a high-end custom upholstered seating establishment serving clients nationwide. Today, with over 45 employees and a 50,000 square foot facility, we are prepared to serve markets big and small across the country. Our steadfast dedication to quality has earned us a reputation for unparalleled master craftsmanship. As our company vision statement says, we strive to enhance the end-user experience through comfortable, durable products.

What We Do

As a premier provider of commercial furniture solutions, we specialize in catering to the unique needs of clients within the hospitality sector, particularly those embarking on new build projects. Our offerings are meticulously designed to align with the vision and requirements of your establishment, focusing on delivering innovative and high-quality furniture solutions that exceed expectations. We ensure that every piece of furniture not only meets but elevates the standards of comfort and aesthetics, contributing to the success of your new build venture.

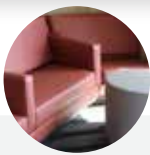
More >>



Our Process & Workflow

Hospitality

Furniture and Upholstery



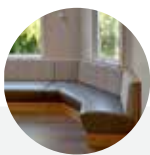
"Phenomenal work!!! QA Group made us custom chairs to match our current ones for our restaurant. They are perfect! The quality is great but most of all their customer service is wonderful (and I work in hospitality). We have used QA group many times and will continue to use them as our one and only source for upholstery.."

Kayleigh M



"They are willing to go out of their way to help a commercial customer. They do beautiful work and work with your budget and time frame."

Melissa A



"Beautifully detailed craftsmanship and excellent customer service. We had multiple projects, and they were very professional and quick. There's a reason they have been around for decades."

Dominick F



1. We engage with your team to discuss the fundamental questions. What is the design intent? What functional elements are required? What is the allocated budget? Armed with these insights, we compile a comprehensive estimate for your review.



2. Upon receiving the green light and an initial deposit, our production coordinator meticulously reviews the order specifics, reaching out for any necessary clarifications. Concurrently, our team commences material sourcing and estimates a completion timeline.



3. Leveraging data from the 'as-bid' documentation, our design engineers draft documents that encapsulate the project's requisites. Clients are provided time to scrutinize, approve, and suggest revisions to the design.



4. Optionally, an initial mock up for approval is constructed to validate that the desired comfort and aesthetics are achieved, allowing both our team and yours to ensure alignment.



5. Our proficient team of craftsmen—comprising of skilled sewers, upholsterers, and frame builders—undertake the meticulous creation and assembly of both standard and bespoke products, prioritizing longevity and excellence.

Our Valued Clients

Fairmont

HYATT



FOUR SEASONS

Marriott
INTERNATIONAL

BELLEVUE CLUB