



### Our Services

- >> New Build Furniture
- >> Custom Banquettes
- >> Lounge Seating
- >> Dining Booths
- >> Upholstered Cushions
- >> Lobby Seating
- >> Built In Furniture

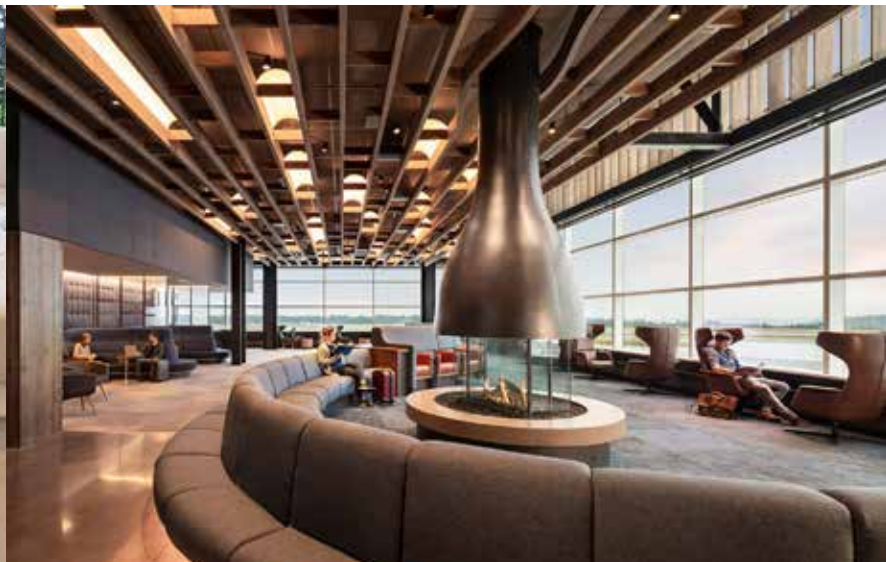
### Residential >> Hospitality >> Retail >> Dining >> Offices

#### About Us

We've come a long way since 1936. The QA Group story is the classic American tale. What started as a mom-and-pop shop in Seattle, Washington, is now a high-end custom upholstered seating establishment serving clients nationwide. Today, with over 45 employees and a 50,000 square foot facility, we are prepared to serve markets big and small across the country. Our steadfast dedication to quality has earned us a reputation for unparalleled master craftsmanship. As our company vision statement says, we strive to enhance the end-user experience through comfortable, durable products.

#### What We Do

As the premier provider of bespoke furniture and upholstery for architects and designers in the Pacific Northwest and across the nation, our mission is to elevate the visual allure and status of interior spaces. Recognizing the paramount significance of timely delivery and cost-effectiveness, we offer seamless pickup and delivery solutions. Swift project turnaround is integral to our commitment, and our comprehensive project management guarantees meticulous attention from inception to completion.

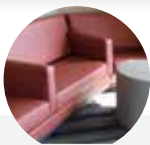


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# Our Process & Workflow

Architects and Designers

Architectural Upholstery



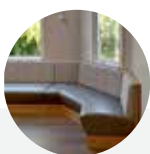
*"Phenomenal work!!! QA Group made us custom chairs to match our current ones for our restaurant. They are perfect! The quality is great but most of all their customer service is wonderful (and I work in hospitality). We have used QA group many times and will continue to use them as our one and only source for upholstery.."*

**Kayleigh M**



*"They are willing to go out of their way to help a commercial customer. They do beautiful work and work with your budget and time frame."*

**Melissa A**



*"Beautifully detailed craftsmanship and excellent customer service. We had multiple projects, and they were very professional and quick. There's a reason they have been around for decades."*

**Dominick F**



**1.** We engage with your team to discuss the fundamental questions. What is the design intent? What functional elements are required? What is the allocated budget? Armed with these insights, we compile a comprehensive estimate for your review.



**2.** Upon receiving the green light and an initial deposit, our production coordinator meticulously reviews the order specifics, reaching out for any necessary clarifications. Concurrently, our team commences material sourcing and estimates a completion timeline.



**3.** Leveraging data from the 'as-bid' documentation, our design engineers draft documents that encapsulate the project's requisites. Clients are provided time to scrutinize, approve, and suggest revisions to the design.



**4.** Optionally, an initial mock up for approval is constructed to validate that the desired comfort and aesthetics are achieved, allowing both our team and yours to ensure alignment.



**5.** Our proficient team of craftsmen—comprising of skilled sewers, upholsterers, and frame builders—undertake the meticulous creation and assembly of both standard and bespoke products, prioritizing longevity and excellence.

## Our Valued Clients

HYATT®

**nbbj**



UNIVERSITY of WASHINGTON

**NORDSTROM**